

Raleigh Picks Duncan for Parking Program Upgrades

PRESS RELEASE. For Immediate Distribution



MILWAUKEE, Wis., May 24, 2010 – Duncan Solutions, a leading provider of parking and traffic management products and services, announced today that it has begun installation of parking management systems and services for the City of Raleigh, NC.

The change to new equipment and software is designed to enhance services and make ticket and permit processing more efficient and customer friendly.

“We’re taking the management of our parking program back in-house,” said Parking Administrator Gordon Dash. “We’re excited to roll out new technology to enhance the program – not only for the people running the program, but also for our citizens. The new program will be much more user-friendly.”

The company’s contract with Raleigh includes state-of-the-art citation processing and collection services, enforcement handhelds and a wide variety of convenient customer service features including a secure website where violators can pay parking tickets online.

“The City of Raleigh has set its sights on establishing a world-class on-street parking program,” said Gary Smith, President of Duncan’s Citation Management division. “We are honored to be selected to serve the City for this critical public service operation.”

The City of Raleigh manages approximately 9,000 parking spaces within an area of 2.9 square miles through a combination of decks, lots, and on-street parking. On-street parking is currently under major revision which, once completed, will comprise approximately 1,090 pay station spaces, 400 single space meters and 1,000 time-limited spaces. The City is currently installing 193 new pay-by-space pay stations, which they purchased from Duncan last year.

The pay stations will interface with the handheld ticket writers and back-end processing system to deliver a fully functional and comprehensive parking management system. “The installation of these pay stations will greatly enhance the City’s efforts to ensure that an adequate, convenient and reasonably priced parking supply will be available,” said Dash.

“We recognize the rapid pace of change in technology and the increased expectations that citizens and municipalities have regarding customer service, ease of payment and cost efficiency,” said Mike Nickolaus, President and CEO of Duncan Solutions. “In response, we have created a set of products, systems, and services to help cities like Raleigh meet these parking challenges .”

Formed in 2005, Duncan Solutions is a full service parking management company and a leading provider of parking management products and services to municipal and commercial clients worldwide, including parking meters, enforcement



solutions, citation processing, debt collections, and integrated on-street parking management services. Learn more about Duncan at www.duncansolutions.com.

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The statements in this news release that do not directly relate to historical facts constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These statements are subject to numerous risks and uncertainties, many of which are outside the Company's control. As such, no assurance can be given that the actual events and results will not be materially different than the anticipated results described in the forward-looking statements. Factors could cause actual results to differ materially from such forward-looking statements.

CONTACT:

James Kennedy
Sr. Vice President
+1-414-847-3773
jkennedy@duncansolutions.com