



## AutoCITE™ X3 Handheld citation issuance computer streamlines operations from on-the-spot issuance through collections

The **AutoCITE X3** turns citation issuance into a quick, easy process that takes a fraction of the time that handwriting a ticket requires. This portable, one-piece computer features an integrated thermal printer. It's lightweight, but rugged enough to stand up to the rigors of the parking enforcement environment. Used by more than 400 agencies worldwide, more citations are issued with AutoCITE than any other handheld on the market.

AutoCITE is the only citation writer with patented meter enforcement integration capabilities. Its wireless-capable AutoISSUE™ software provides the option of real-time communication with Duncan® multi-space and single-space meters. AutoISSUE also automatically stores all ticket information within the AutoCITE handheld. At the end of the shift, data is electronically transferred to the AutoISSUE host computer, minimizing time spent completing and filing reports. Information can also be electronically transferred to the citation processing system. By eliminating the re-entering of data from handwritten citations, accuracy is maximized, time is minimized and collection is improved.



- >> IMPROVE EFFICIENCY >> SIMPLIFY PARKING MANAGEMENT
- >> STRENGTHEN ENFORCEMENT >> MINIMIZE OPERATIONAL COSTS
- >> INCREASE REVENUES >> STRENGTHEN COLLECTIONS

duncan®  
solutions

**Advanced features and functionality to generate a quick return on your investment:**

- Intuitive Windows® CE-based operating system
- Rugged, weather-resistant construction for long life
- Easy-to-use touch screen and keyboard
- Built-in thermal printer for fast citation issuance
- Color camera and full-color display for clearer visuals
- Patented integration capabilities to enable real-time communication between meters, AutoCITE and processing system. Wireless RF option is also available.
- Added convenience of voice recording, playback, digital imaging and iRDA and 1D and 2D bar code reader

SPECIFICATIONS

**OS:** Windows® CE, web-enabled, email access

**CPU:** Intel® SA 1110, CMOS

**Display:** 64K color, ¼ VGA (320x240), resistive touch

**Printer:** 80mm, built-in, thermal, scaleable fonts

**Keys:** 52 keys—26 alpha, 10 numeric, 11 cursor; 5-function edit

**Memory:** 64MB RAM, 32MB or 64MB Flash

**Environment:** -5° F to 125° F operating to 160° F storage

**Weight:** 34 oz. with NiCd battery and paper

**Dimensions:** 9.90" x 3.60" x 2.60"

**Paper:** Flat, fan-folded and perforated 6" L x 3.13" W

**Expedites patrol officers' work by effectively and efficiently:**

- Issuing parking, traffic and municipal citations
- Issuing and tracking warnings
- Automating time-limit markings
- Reporting broken meter and damaged signs
- Cross referencing parking permit and meter locations
- Logging officer activity
- Issuing hot sheet alerts to AutoCITE
- Printing 2D bar code and OCR
- Handling code enforcement
- Communicating with meters
- Handling fine escalation

*Integrating and streamlining your entire parking and enforcement process*

METERS  
HANDHELDS  
PROCESSING  
COLLECTIONS

CITATION ISSUANCE SOLUTIONS

*From initial needs evaluation through lifecycle support, Duncan Solutions, Inc. is your single source partner. End-to-end or modular, we offer intelligent solutions for:*

>> ENFORCEMENT. Handheld Citation Issuance Computers, Enforcement Software, Management Software

>> PARKING METERS. Pay-by-Space, Pay & Display, Single Space

>> CITATION MANAGEMENT & DEBT COLLECTION. Processing, Collections, Customer Call Center, Permit Management, Appeals & Correspondence Management

>> FINANCE OPTIONS & PARTNERSHIP PACKAGES. Purchase, Lease, Lease to Own, Revenue Sharing, Concession Models, Performance Contracting

Suite 1600  
633 W. Wisconsin Avenue  
Milwaukee, Wisconsin 53203  
888.99DUNCAN  
or 888.993.8622

[www.duncansolutions.com](http://www.duncansolutions.com)